

"ART"



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## Audio Response Teller

757-889-5757

### TOP MENU

1. Experienced Users
2. General Information
3. Instructions

### MAIN MENU

- |                       |                        |
|-----------------------|------------------------|
| 1. Transactions       | 2. Inquiries           |
| 3. Pin Change         | 4. General Information |
| 5. Next Member Number | 6. Repeat Menu Press*  |

### GENERAL INFORMATION

1. Office Hours/Locations
2. Interest Rates

#### 1-TRANSACTIONS

1. From Draft Acct
2. From Share Acct

#### 2-INQUIRIES

1. Balance on All Accts
2. Draft Inquiries
3. Share Inquiries
4. Loan Inquiries
5. Credit Card Inquiries

#### 3-CHANGE PIN

Callers can customize their PIN Number

#### 4-GENERAL INFORMATION

1. Office Hours/Locations
2. Interest Rates

#### 5-NEXT MEMBER #

Allows Caller to enter new Member # and PIN

#### 1-FROM DRAFT ACCT

1. Xfer to Loan
2. Xfer to Share
3. Xfer to Credit Card
4. Withdrawal by Check
5. Stop Payment on Check

#### 2-FROM SHARE ACCT

1. Xfer to Loan
2. Xfer to Share
3. Xfer to Draft
4. Xfer to Credit Card
5. Withdrawal by Check

#### 2-DRAFT INQUIRY

1. ACCOUNT BALANCE
2. WITHDRAWAL INQUIRY
  - 1-Specific CK Paid
  - 2-Recent Withdrawals
  - 3-Last 5 Paid CK
3. DEPOSIT INQUIRY
  - 1-Recent Deposits
  - 2-Last 3 Payroll Dep.
4. ATM TRANSACTIONS
5. DIVIDEND INQUIRY
  - 1-Current Dividend
  - 2-YTD/Prior YR DIV
6. ALL TRANSACTIONS

#### 3-SHARE INQUIRY

1. ACCOUNT BALANCE
2. WITHDRAWAL INQUIRY
3. DEPOSIT INQUIRY
  - 1-Recent Deposits
  - 2-Last 3 Payroll Dep.
4. ATM TRANSACTIONS
5. DIVIDEND INQUIRY
  - 1-Current Dividend
  - 2-YTD/Prior YR DIV
6. ALL TRANSACTIONS

#### 4-LOAN INQUIRY

1. LOAN BALANCE
2. ALL LOAN BALANCES
3. LOAN PAYOFF
4. INTEREST INQUIRY

#### 5-CREDIT CARD INQUIRY

1. Balance Inquiries
2. Payment Inquiries

PRESS \* TO REPEAT INFORMATION  
 PRESS # TO RETURN TO THE PREVIOUS MENU

#### ACCOUNT ID'S

- 1-SAVINGS/SHARE- 001
- 2-CHECKING/DRAFT - 002
- 3-HOLIDAY CLUB - 003
- 4-VACATION CLUB - 004
- 5-ANYTIME CLUB - 005